

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 4<sup>th</sup> day of February 2019**  
**C.G.No:13/2019-20/ Tirupati Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Independent Member**

***Between***

C.Narasimhulu Reddy  
Linganapalli (V),  
K. Oddepalli (P),  
Pakala,  
Chittoor Dist

Complainant

***AND***

1. Assistant Executive Engineer/O/Pakala  
2. Deputy Executive Engineer/O/Pakala  
3. Executive Engineer/O/Tirupati Rural

Respondents

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**ORDER**

1. Complainant presented a complaint before this Forum regarding providing of DTR to his agriculture bore well in place of stolen DTR.
2. Respondents No.1 & 2 submitted their joint written submission before the forum stating that an estimate was prepared for replacement of theft DTR and after receiving F.I.R copy from the station officer, Pakala the DTR was replaced with local adjustments.
3. When the complainant was contacted over phone by the Forum on 01.02.2020 at 12.45 P.M, he had expressed his satisfaction in resolving his problem.
4. Since the grievance of the complainant has been resolved by the Respondents, accordingly the complaint is disposed off.

**DESPATCHED**  
**DATE 07/02**

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 4<sup>th</sup> February 2020.

Sd/-  
Independent Member

Sd/-  
Chairperson

**Forwarded By Order**



**Secretary to the Forum**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.  
Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT..  
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order  
Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.